

# CUSTOMER APPLICATION STORY

PUBLIC SECTOR

## INVERCLYDE COUNCIL



<b>Profile:</b>	Inverclyde Council, Greenock, Scotland Local Council 2000 employees
<b>Environment:</b>	Windows NT 4 Servers Windows 2000 Servers Windows 98/2000 Desktops 64kb-2mb leased lines
<b>Requirements:</b>	FAST certification BS7799 compliance
<b>Challenges:</b>	Inverclyde Council has a fairly large and diverse IT infrastructure, which incorporates both an Education and a Corporate network. The Education network incorporates PC's at 35 primary and 8 secondary schools. The Corporate network incorporates 1000 networked PC's throughout 82 remote locations and a further 60 remote sites with stand alone PC's. There are also 120 laptops spread throughout the council.
<b>Product Chosen:</b>	Centennial Discovery Web Edition
<b>Reasons For Choice:</b>	<ul style="list-style-type: none"><li>• Ability to meet BS7799 controls</li><li>• Capable of software and hardware audit</li><li>• Multiple users able to access inventory</li><li>• Helpdesk integration</li><li>• Software usage</li><li>• Ability to generate reports</li><li>• Ability to track software and hardware changes</li><li>• Rapid deployment</li></ul>

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### Customer View on Product:

Hugh Kearns, IT Manager at Inverclyde Council;  
"We opted for Centennial Discovery Web Edition as we needed multiple users to have access to the inventory data. The tool has performed very well since installation and is providing the reporting we require for our FAST certification."

### Customer View on Ensign:

Hugh Kearns, IT Manager at Inverclyde Council;  
"At the outset we gave Ensign details of our requirements and they used their experience of the various audit packages to find a package that best suited our requirements. Ensign have proved to be very reliable providing a high standard of pre- and post- sales as well as excellent technical support."

### About Ensign:

Ensign Consulting is one of the UK's leading independent asset management consultancies, giving advice and support to organisations facing an ever expanding array of audit solutions. Ensign can assist you in choosing the right product for your environment and provide installation and support services.



## Ensign



Ensign Consulting (UK) Ltd,  
Watling House,  
East Anton Court,  
Icknield Way,  
Andover,  
Hants SP10 5RG

Tel: 01264 336 336  
Fax: 01264 336 332  
Email: [info@ensignuk.com](mailto:info@ensignuk.com)  
Web: [www.ensignuk.com](http://www.ensignuk.com)